Markets in higher education: The good, the bad and the avoidably ugly

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Conference on the Operation of the Market in Higher Education: Opportunities and Constraints, Experience and Ideology

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Markets in higher education: The good, the bad and the avoidably ugly

- 1 The backdrop
- 2 Lessons from economic theory
- 3 The resulting strategy
- 4 Widening participation
- 5 Efficiency and quality
- 6 Conclusions

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1 The backdrop

- Talk about how to pay for teaching, not research
- Framework based on economic theory and international experience

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The world has changed

- Proposition 1: the world has changed: 50 years ago higher education was not important in economic terms. Today it matters:
 - To promote core values (as always)
 - To pursue knowledge for its own sake (as always)
 - To promote economic growth in competitive economy
 - Technological advance a major driver
 - Higher education is vital both for national economic performance and for individual life chances
- Specific objectives: widening participation, quality, efficiency

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What's ideology and what isn't?

- Balance between market and state, in particular the role of competition: mainly technical, rooted in the economics of information
- Ideological: widening participation
- Proposition 2: students matter

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What's the problem?

- Countries pursue three goals in higher education
 - Larger quantity
 - Higher quality
 - Constant or falling public spending
- · Can achieve two but only at expense of the third
 - Large and tax-financed, but with worries about quality (France, Germany, Italy)
 - High-quality and tax-financed, but small (UK till 1989)
 - Large and good-quality, but fiscally expensive (Scandinavia)
- The only sustainable way to achieve all three is to supplement public finance with private finance

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2 Lessons from economic theory

- Lessons rooted in the economics of information
- Central conclusion: regulated markets (not free markets)

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2.1 Competition between universities helps students

- Proposition 3: competition helps students
- Does competition work? Yes when consumers are well informed
- Are consumers well informed?
 - Many students are savvy and streetwise
 - Much information is available and more can and should be made available
 - Good information is a central source of quality assurance (more later)
- Are all students well informed? No. Information problems for students from poorer backgrounds can create impediments including debt aversion
- The same body of theory leads to a very different conclusion for school education

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The argument for competitive fees

- · Fees bring in extra resources
- Competition creates incentives to use those resources efficiently
- Counter intuitively, variable fees are also fairer
 - Why should a student at Balls Pond Road Tech pay the same fee as at a world-class university?
 - Given the gradient in participation, arguing for higher fee subsidies is like arguing for higher champagne subsidies

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International evidence

- Flat fees mean that funding is closed-ended hence will not provide extra resources except in the short term (Australia)
- Competitive systems appear to produce higher quality (at least as measured by world rankings)
- Big-bang liberalisation of fees can be politically destabilising (New Zealand)
- But failure to liberalise is also a mistake; excessive reliance on taxation has major problems

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2.2 Graduates (not students) should share in the costs of their degree

- Higher education creates external benefits:
 - · Growth social participation
 - Thus right that society (aka taxpayer) should contribute
- But it also confers significant private benefits; thus beneficiaries should share some of the costs
- · BUT students generally cannot afford to pay
- Thus need a mechanism whereby higher education is free to students loans

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2.3 Well-designed loans have core characteristics

- Income-contingent repayments, i.e. calculated as x% of graduate's subsequent earnings
 - · For efficiency reasons, to reduce uncertainty
 - For equity reasons, to promote access, since loans have built-in insurance against inability to repay
 - · A genuine loan
- Large enough to cover all fees and living costs, so that higher education is free at the point of use
- An interest rate related to government's cost of borrowing

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Loan repayments in the UK (2006 scheme)

 Annual earnings
 £15,000
 £20,000
 £30,000
 £50,000

 Income tax (monthly)
 £161.19
 £252.86
 £436.19
 £945.88

 NI contributions (monthly)
 £91.26
 £137.10
 £228.76
 £274.93

 Loan repayments (monthly)
 £000
 £37.50
 £112.50
 £262.50

- · Low earners make low or no repayments
- Repayments automatically and instantly track changes in earnings, exactly like income tax and national insurance contributions
- Loan repayments are generally much smaller than income tax or national insurance contributions

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International evidence

- Income-contingent loans do not harm access (Australia, New Zealand, UK, Hungary)
- Interest subsidies are expensive (Australia, New Zealand, UK)
- Positive real interest rates are politically feasible (Netherlands, Sweden, Norway, Hungary)

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3 The resulting strategy

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Leg 1: paying for universities: deferred variable fees

Variable fees

- Promote quality
 - by bringing in more resources, and
 - by strengthening competition, creating incentives to use those resources efficiently
- · Are fairer than any other method Mistake to avoid: 'big bang' liberalisation

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Leg 2: student support: free at the point of use

- · Loans should be
 - · Adequate, i.e. large enough to cover all fees and all living costs
 - · Universal: all students should be entitled to the full loan
- Thus
 - · Higher education is free at the point of use
 - · Students are no longer poor
 - · Students are not forced to rely on parental contributions, extensive paid work or expensive credit card debt
- Mistake to avoid: blanket interest subsidies

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Leg 3: active measures to promote access

- · Widening participation (more below)
 - Raising attainment
 - · Improving information/raising aspirations

Mistake to avoid: underestimating the influence of attainment

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What role for government?

- · Proposition 4: not a free market but a regulated market

 - Universities set fees, subject to a fees cap
 Governments still pay block grants; the balance between fees and block grants determines the extent of competition
 Students apply to the institutions and courses of their choice
- · A continuing broad role for government
 - · To provide taxpayer support for higher education
 - · To regulate the system
 - A fees cap
 Ensuring that there is effective quality assurance (more below) • To set incentives, e.g. larger subsidies for certain subjects
 - · To ensure that there is a good loan scheme
 - To promote policies that widen participation

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What is wrong with the US system?

- Bottom line: it isn't a system
- Leg 1
- · In principle the right model
 - But fees unregulated, notwithstanding elements of monopoly power
- Leg 2
 - Loans based mainly on the model of conventional loans (cf US
 - adherence to private medical insurance) Only embryonic income-contingent loans
 - · Interest subsidies
 - · Adverse incentives for collection of repayments
- Leg 3:
 - · Complexity and fragmentation of student support
 - · Pro-access measures targeted largely on 18+

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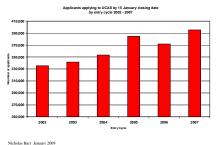
Back to the core objectives

- Widening participation
- Quality and efficiency

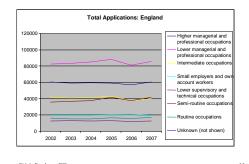
4 Widening participation

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4.1 What happened to applications after the 2006 reforms?



What about socioeconomic factors?



Key lessons

- Continuing growth in applications
- Why?
 - Loans cover fees and living costs
 - Thus higher education is free to the student
- Access has not worsened, but nor has it yet improved - more action is needed

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4.2 What determines participation?

Why not pay for it all out of taxation?

Over-reliance on taxation fails to achieve any of the main objectives

- Failure 1: quality and efficiency
 - · Shortage of resources
 - · Lack of competition
- Failure 2: access (in most, though not all, countries)
 - UK: 81% professional/15% manual, so tax funding fails the poor
- Failure 3: regressive

 - The real barrier to access: staying on beyond 16
 If raise £5bn, should spend it on nursery education; improving attainment while at school; reducing high-school drop out; grants
 - · Early child development is central

If all else fails, look at the evidence

- Where are there the biggest social benefits?
 - · Answer: at younger ages
- Where is the most public money spent?
 - · Answer: at later ages
- Who gets the best GCSEs?
 - Answer: the children of professionals
- Who stays on after 16?
 - · Answer: those with the best GCSE marks
- Who goes to university?
 - Answer: those with the best A level marks

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Who goes to university? It's attainment, stupid Source: Office for National Statistics (2004, Figure 2.15) A level points 13 to 24 A level points 12 or less ■ Higher SEG ■ Low er SEG

4.3 What policies really widen participation?

Before and during university

- Why does access fail? Substantially a 0-16 issue

 - Low attainmentLack of information/aspirations
 - · Lack of money
- · Need policies to address all three
 - Early education measures
 - · Early child development
 - Life cycle approach to education spending
 - Information/aspirations: an important role for universities:
 - Mentoring by students visiting schools
 - Visits by pupils to university, e.g. Saturday School, Summer School
 - Money measures include
 - Education Maintenance Allowances
 - · University grants/bursaries

After university

- Income-contingent repayments
- Targeted interest subsidies
- Write off loans for selected groups
 - Public service workers
 - · Teachers, nurses
 - Doctors
 - Carers, e.g. 10% pre-school age, 5% school age

5 Efficiency and quality

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5.1 Competition

- Fees bring in extra resources
- Competition creates incentives to use those resources efficiently

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5.2 Quality assurance: What role for government?

- · Two approaches
 - Inspection
 - · Mandating relevant consumer information

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Inspection



Mandating relevant consumer information

- The best sort of quality assurance is to have well-informed consumers
- Not useful in areas like medical care but useful for higher education
- An intelligent 16-year old will ask
 - Will I be well taught?Will it be fun?

 - Will I get a good job
- Thus important parts of quality assurance are mandatory publication of
 - · Evaluations by students and others

 - Surveys of the student experience
 Next destination statistics, i.e. a market test of employers' view of quality
- · Some of these are hard to measure; that is a challenge, but not a reason for avoidably bureaucratic forms of quality control

The role of information

- The philosophy behind this approach is the opposite of one size fits all, instead concentrating resources where they are most needed
- · Such a system of quality assurance would have three strategic elements
 - · Mandatory publication of relevant data in a timely and accurate way on university web sites
 - · 'Light touch' self-evaluation by institutions in terms of criteria agreed with the quality assurance body (note that 'light touch' works well only with well-informed consumers)
 - · Concentrated assistance for institutions with significant quality problems

6 Conclusions

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Some responses

- The US system is a straw man
 - It shows the ill-effects of under-regulated markets and little strategic thinking
 - · But that is not an argument against well-regulated markets as part of an explicit strategy
- · Resist the temptation to corner solutions
 - Illustration from politics
 - · Market forces
 - · Who should pay?
 - · What role for grants?
- · What role for market forces?

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- · Not an attack on public funding, which should remain a permanent part of the landscape
- · Reform should not create a free market but a regulated market
- Students get higher education free it is graduates who repay
- The economics of reform is straightforward it's the politics that are difficult

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