Student Academic Experience Survey 2019

Jonathan Neves and Nick Hillman





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2019 Student Academic Experience Survey: Policy Conclusions

Nick Hillman and Rachel Hewitt

Despite higher value-for-money perceptions, students want more info on spending of fees ...



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Have you been provided with enough information on how your fees are spent?



Where do student fees really go? Following the pound

Nick Hillman, Jim Dickinson, Alice Rubbra and Zach Klamann





HEPI Report 113

Independent panel report to the

Review of Post-18 Education and Funding

May 2019



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"Data provided by the universities reveal both too much and too little; they are unnecessarily detailed in places but also contain notable gaps and rely on some contestable definitions."

There are only modest changes in workload from year to year ...

Total workload hours in an average week





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Higher education does not meet all students' needs equally ...

Value and appraisal of choice – by segment



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Augar report:

"[we] suggest a detailed study of the characteristics and instudy experience of commuter students and how to support them better."

Two-thirds don't regret their choice, and very few find apprenticeships more appealing ...



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Knowing what you know now, which of the following would you do if you could start again?



No change. I am happy

- Choose same course at different institution
- Choose different course at same institution
- Choose different institution and different course
- Do an apprenticeship
- Not enter HE and get a job
- Not enter HE and do something else
- Other

Students want more detail about why they have received specific marks ...



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More detail on why the mark awarded

Greater focus on how the feedback will help my next assignment

More face-to-face, one-to-one feedback

Receive feedback sooner





The current cohort of students want much more disclosure of mental ill-health ...



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Would you be willing for your university to contact your parent/guardian(s) if it was worried about your mental health







Two-thirds of students want the Government to cover most of the costs ...



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Who should contribute to cost of teaching undergraduates



... but Augar proposes no change on the proportion paid by taxpayers



Write-offs per student / £

Grants per student / £

Graduate contributions per student / £

Students still want more	Student workload	Under-represented
information on where	relatively stable since the	groups provide less
their fees go	Survey began in 2006	positive responses
One-third of students	But apprenticeships have	Improving feedback is not
would do something	a long way to go in	rocket science – but
different if choosing again	gaining appeal	needs resources
Students back more disclosure of mental health issues	Students want taxpayers to cover more of the costs of higher education	hepi) "AdvanceHE