

## HEPI Poll - Digital Resources Survey Summary Report

**Cycle year(s):** 2023

**Audience coverage:** All

**Reporting groups:** Overall

**Statistics:** Weighted number of respondents (scaled to the number of people who were sent the survey), Weighted proportion of respondents

### Contents:

**Q1:** Are you a home, EU, or overseas student?

**Q2:** How far do you agree or disagree with the following statement: The online resources at my school or college were better than the online resources at my higher education institution.

**Q3:** Which, if any, of the following digital learning resources does your higher education institution currently offer to students on your programme? Please tick all that apply.

**Q4:** Which, if any, of the following digital learning resources do you think your institution should provide for students on your programme? Please tick all that apply.

**Q5:** Which, if any, of the following features do you think an institution should prioritise when developing digital learning resources? Tick all that apply.

**Q6:** How often do you worry about whether you'll be able to access course books from your higher education institution's library when you need them (for example, when revising for an exam, or completing an assessment)?

**Q7:** You said that you worry about whether you'll be able to access course books when you need them. How often, if it all, do you feel this negatively impacts your mental health?

**Q9:** Would any of the following help to improve your mental health? Please select all that apply.

**Q10:** How valuable do you think having instant access to digital course books is, or would be, to your studies?

**Q11:** How often do you purchase course books rather than borrow them from your institution's library?

**Q12:** To what extent do you agree or disagree with the following statements?

**Q13:** In future, how would you like to see access to course content evolve at your higher education institution? Please select all that apply.

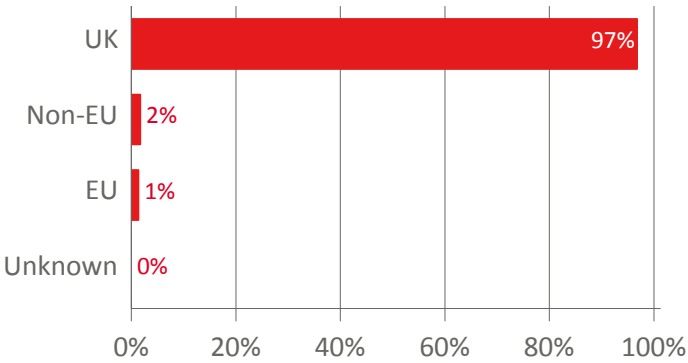
**Q14:** Would any of the following features make you less willing to use a digital learning resource? Please tick all that apply.

**Q15:** To what extent would you be more or less likely to use a digital learning resource if there was also a smartphone or tablet version?

**Q16:** Would you value learning more about your study behaviours when using digital learning resources and the changes you can make to learn more effectively?

Q1: Are you a home, EU, or overseas student?

Weighted Proportions of Responses

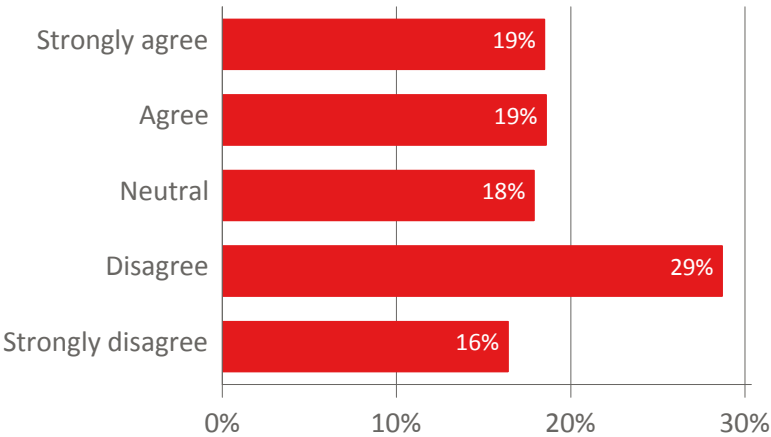


Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
UK	1,583,240	96.8%
Non-EU	29,510	1.8%
EU	22,950	1.4%
Unknown	0	0.0%

**Q2: How far do you agree or disagree with the following statement: The online resources at my school or college were better than the online resources at my higher education institution.**

**Weighted Proportions of Responses**

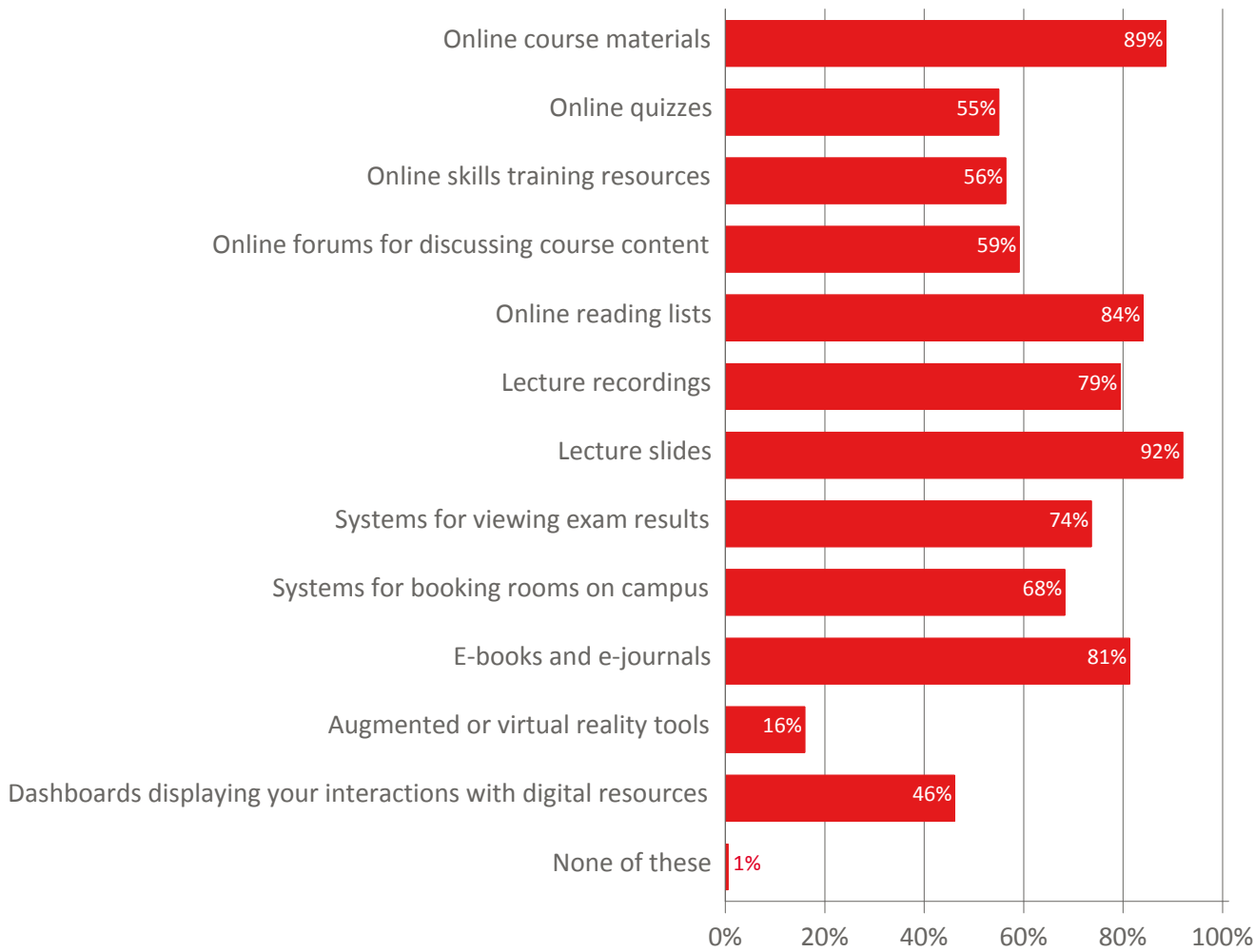


**Weighted (scaled) data**

Response	Weighted Number	Weighted Proportion
Strongly agree	301,790	18.5%
Agree	303,285	18.6%
Neutral	292,630	17.9%
Disagree	468,615	28.7%
Strongly disagree	268,165	16.4%

**Q3: Which, if any, of the following digital learning resources does your higher education institution currently offer to students on your programme? Please tick all that apply.**

**Weighted Proportions of Responses**

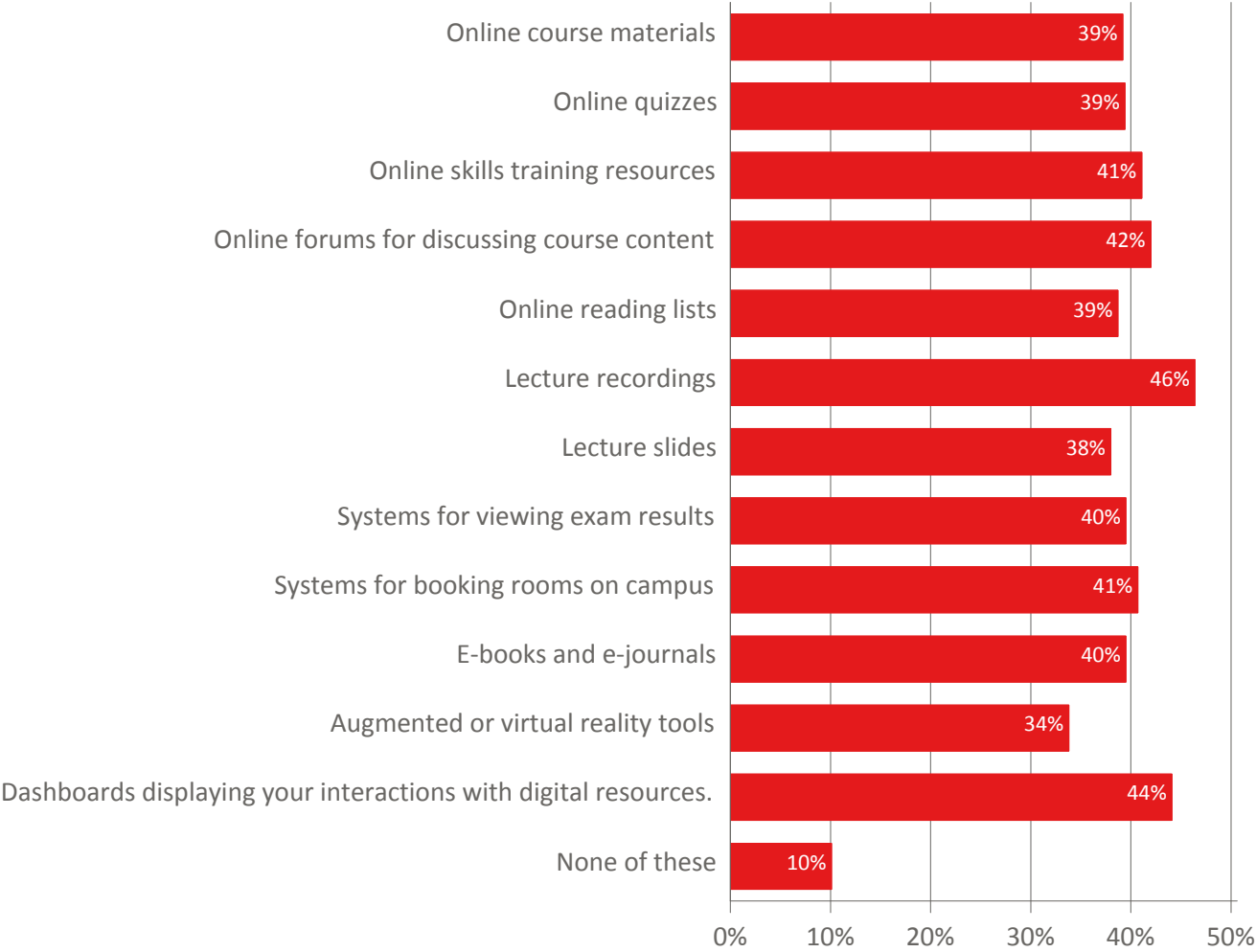


**Weighted (scaled) data**

Response	Weighted Number	Weighted Proportion
Online course materials	1,448,695	88.6%
Online quizzes	898,690	55.0%
Online skills training resources	921,795	56.4%
Online forums for discussing course content	965,815	59.1%
Online reading lists	1,373,485	84.0%
Lecture recordings	1,299,050	79.4%
Lecture slides	1,503,745	92.0%
Systems for viewing exam results	1,203,140	73.6%
Systems for booking rooms on campus	1,116,065	68.3%
E-books and e-journals	1,329,085	81.3%
Augmented or virtual reality tools	261,540	16.0%
Dashboards displaying your interactions with digital resources	754,130	46.1%
None of these	9,240	0.6%

**Q4: Which, if any, of the following digital learning resources do you think your institution should provide for students on your programme? Please tick all that apply.**

**Weighted Proportions of Responses**

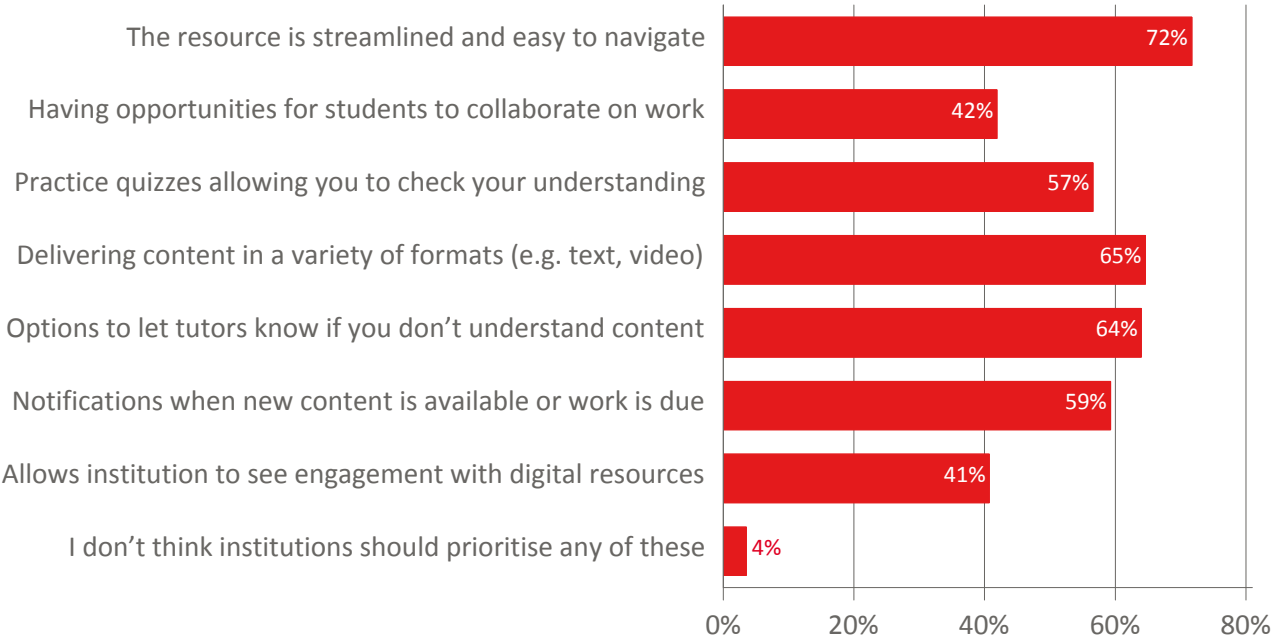


**Weighted (scaled) data**

Response	Weighted Number	Weighted Proportion
Online course materials	572,660	39.2%
Online quizzes	575,975	39.4%
Online skills training resources	601,040	41.1%
Online forums for discussing course content	613,685	42.0%
Online reading lists	565,370	38.7%
Lecture recordings	677,915	46.4%
Lecture slides	555,140	38.0%
Systems for viewing exam results	576,930	39.5%
Systems for booking rooms on campus	594,595	40.7%
E-books and e-journals	577,230	39.5%
Augmented or virtual reality tools	494,335	33.8%
Dashboards displaying your interactions with digital resources.	644,650	44.1%
None of these	147,570	10.1%

Q5: Which, if any, of the following features do you think an institution should prioritise when developing digital learning resources? Tick all that apply.

Weighted Proportions of Responses



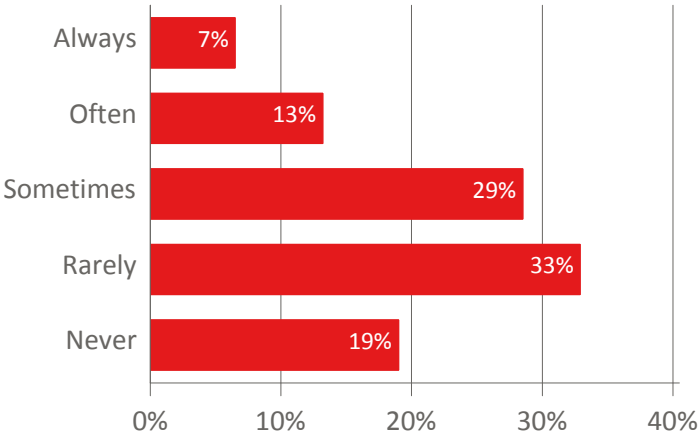
Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
The resource is streamlined and easy to navigate	1,172,400	71.7%
Having opportunities for students to collaborate on work	684,530	41.9%
Practice quizzes allowing you to check your understanding	925,545	56.6%
Delivering content in a variety of formats (e.g. text, video)	1,056,070	64.6%
Options to let tutors know if you don't understand content	1,046,280	64.0%
Notifications when new content is available or work is due	969,665	59.3%
Allows institution to see engagement with digital resources	665,425	40.7%
I don't think institutions should prioritise any of these	57,330	3.5%



**Q6: How often do you worry about whether you'll be able to access course books from your higher education institution's library when you need them (for example, when revising for an exam, or completing an assessment)?**

**Weighted Proportions of Responses**

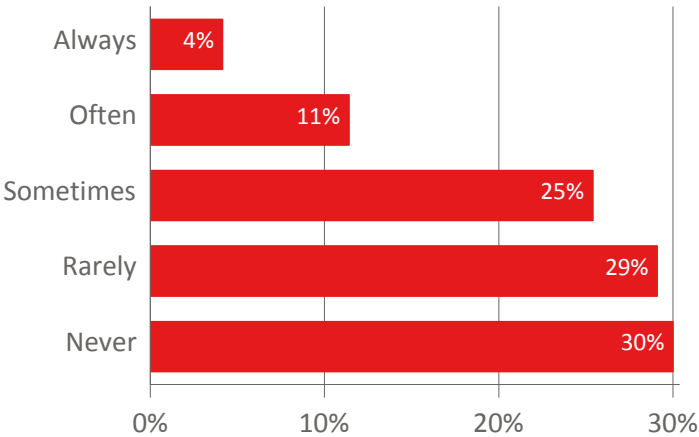


**Weighted (scaled) data**

Response	Weighted Number	Weighted Proportion
Always	106,240	6.5%
Often	216,220	13.2%
Sometimes	465,465	28.5%
Rarely	537,605	32.9%
Never	310,170	19.0%

**Q7: You said that you worry about whether you'll be able to access course books when you need them. How often, if it all, do you feel this negatively impacts your mental health?**

**Weighted Proportions of Responses**

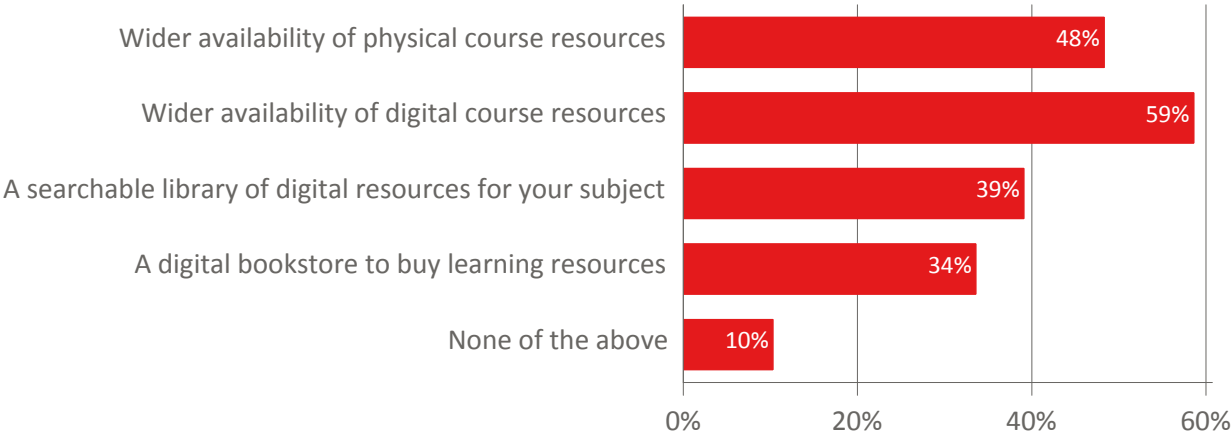


**Weighted (scaled) data**

Response	Weighted Number	Weighted Proportion
Always	55,115	4.2%
Often	151,085	11.4%
Sometimes	336,205	25.4%
Rarely	385,375	29.1%
Never	397,755	30.0%

**Q9: Would any of the following help to improve your mental health? Please select all that apply.**

**Weighted Proportions of Responses**

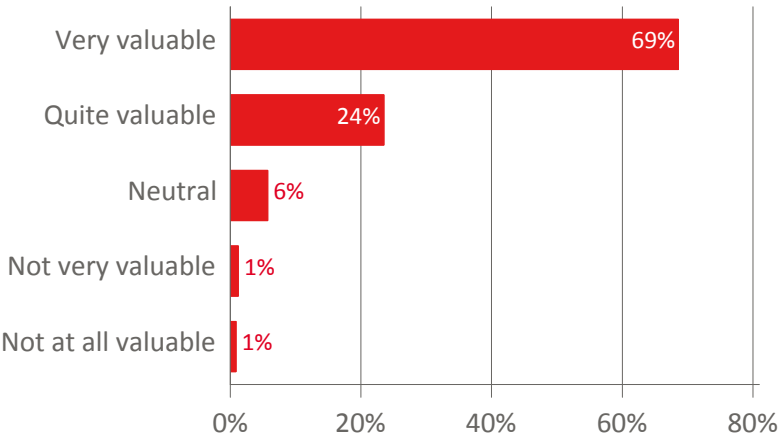


**Weighted (scaled) data**

Response	Weighted Number	Weighted Proportion
Wider availability of physical course resources	436,350	48.3%
Wider availability of digital course resources	530,170	58.6%
A searchable library of digital resources for your subject	353,535	39.1%
A digital bookstore to buy learning resources	303,745	33.6%
None of the above	93,555	10.3%

Q10: How valuable do you think having instant access to digital course books is, or would be, to your studies?

Weighted Proportions of Responses

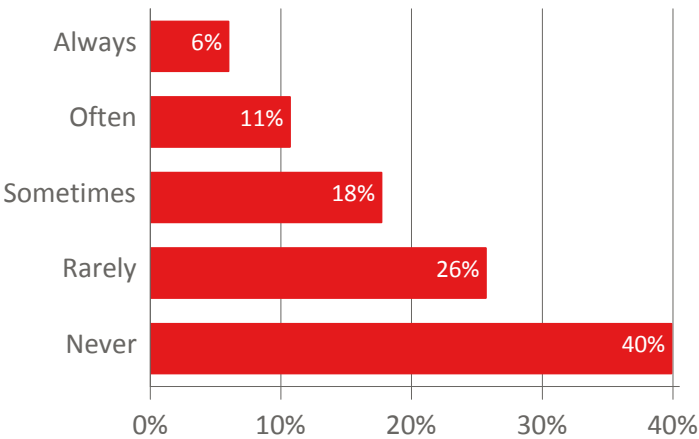


Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
Very valuable	1,119,415	68.6%
Quite valuable	384,185	23.5%
Neutral	93,435	5.7%
Not very valuable	20,380	1.3%
Not at all valuable	14,530	0.9%

Q11: How often do you purchase course books rather than borrow them from your institution’s library?

Weighted Proportions of Responses

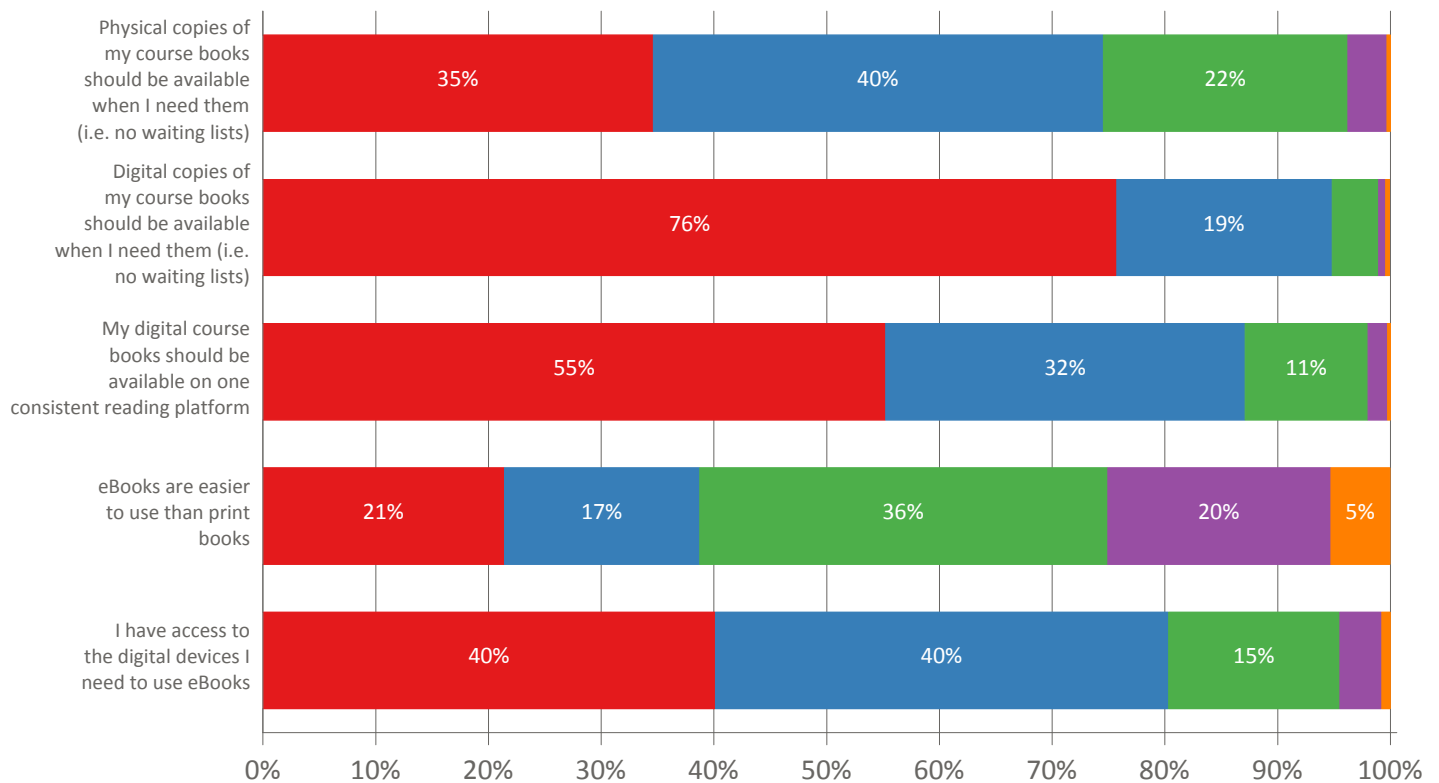
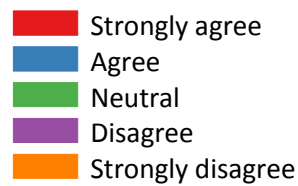


Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
Always	97,820	6.0%
Often	173,835	10.7%
Sometimes	289,015	17.7%
Rarely	418,520	25.7%
Never	649,795	39.9%

## Q12: To what extent do you agree or disagree with the following statements?

### Weighted Proportions of Responses



### Weighted (scaled) proportions

Response	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Physical copies of my course books should be available when I need them (i.e. no waiting lists)	34.6%	39.9%	21.7%	3.5%	0.4%
Digital copies of my course books should be available when I need them (i.e. no waiting lists)	75.7%	19.1%	4.1%	0.6%	0.4%
My digital course books should be available on one consistent reading platform	55.2%	31.9%	10.9%	1.7%	0.3%

(Continued)

Response	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
eBooks are easier to use than print books	21.4%	17.3%	36.2%	19.8%	5.3%
I have access to the digital devices I need to use eBooks	40.1%	40.2%	15.2%	3.7%	0.8%

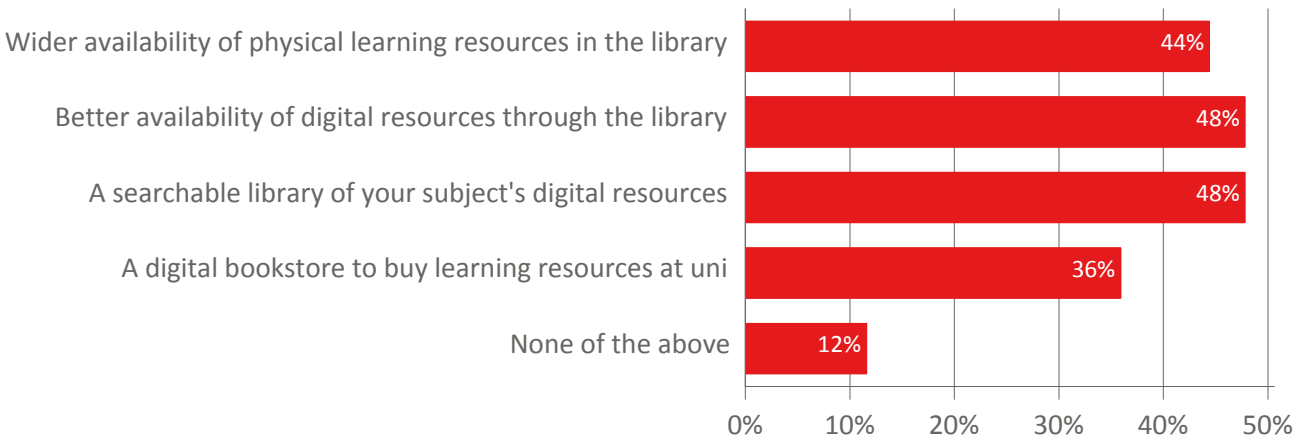
**Weighted (scaled) numbers**

Response	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Physical copies of my course books should be available when I need them (i.e. no waiting lists)	565,370	651,925	354,470	56,575	6,945
Digital copies of my course books should be available when I need them (i.e. no waiting lists)	1,237,695	312,790	67,360	10,120	6,360
My digital course books should be available on one consistent reading platform	893,755	516,700	176,800	27,725	4,995
eBooks are easier to use than print books	349,400	282,395	590,265	322,050	85,555
I have access to the digital devices I need to use eBooks	651,880	653,530	247,595	60,520	12,360



Q13: In future, how would you like to see access to course content evolve at your higher education institution? Please select all that apply.

Weighted Proportions of Responses

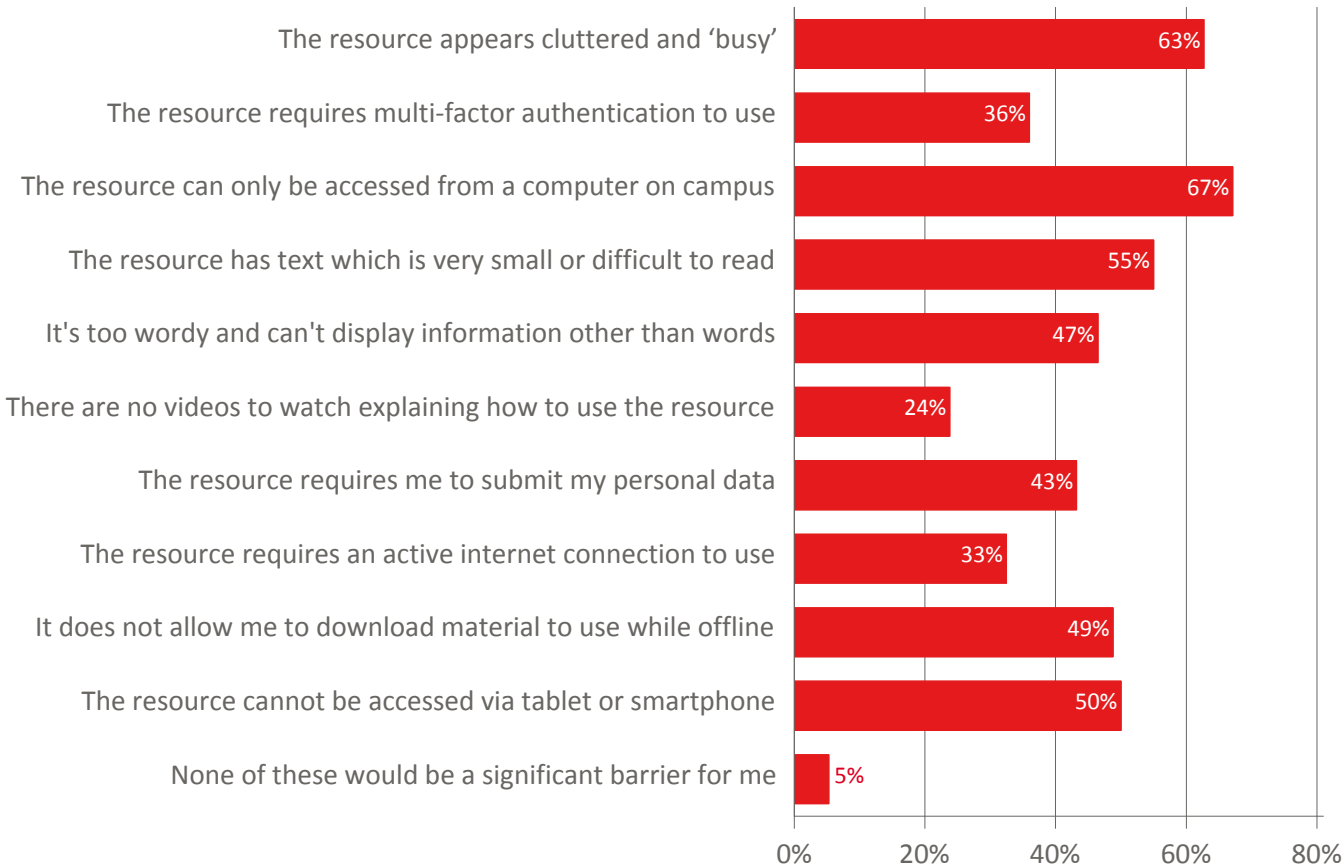


Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
Wider availability of physical learning resources in the library	707,755	44.4%
Better availability of digital resources through the library	761,900	47.8%
A searchable library of your subject's digital resources	762,355	47.8%
A digital bookstore to buy learning resources at uni	572,005	35.9%
None of the above	185,530	11.6%

Q14: Would any of the following features make you less willing to use a digital learning resource? Please tick all that apply.

Weighted Proportions of Responses

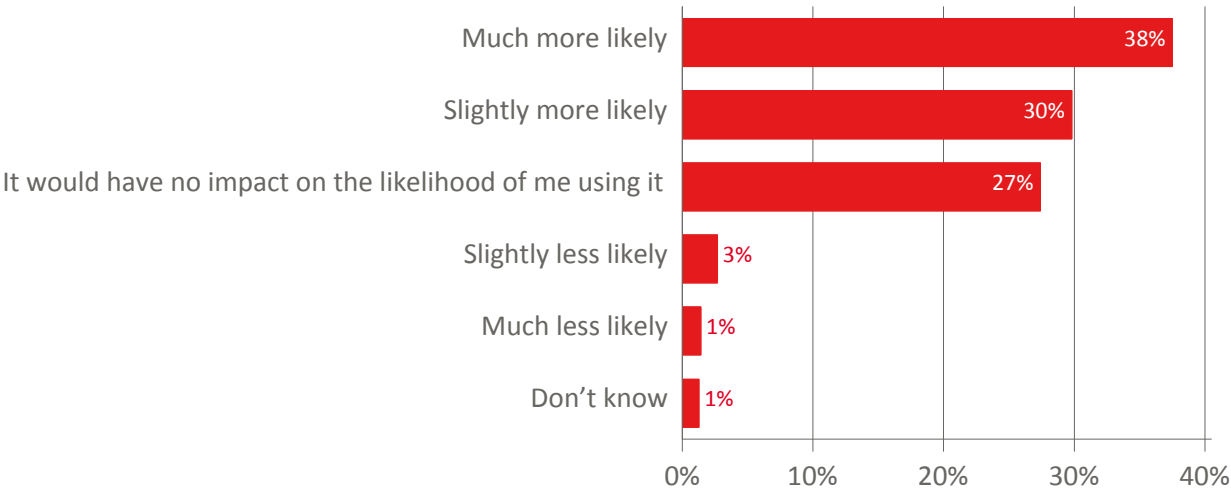


Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
The resource appears cluttered and 'busy'	1,023,560	62.7%
The resource requires multi-factor authentication to use	587,160	36.0%
The resource can only be accessed from a computer on campus	1,096,450	67.1%
The resource has text which is very small or difficult to read	898,505	55.0%
It's too wordy and can't display information other than words	759,990	46.5%
There are no videos to watch explaining how to use the resource	388,345	23.8%
The resource requires me to submit my personal data	705,290	43.2%
The resource requires an active internet connection to use	531,325	32.5%
It does not allow me to download material to use while offline	797,035	48.8%
The resource cannot be accessed via tablet or smartphone	816,205	50.0%
None of these would be a significant barrier for me	86,320	5.3%

Q15: To what extent would you be more or less likely to use a digital learning resource if there was also a smartphone or tablet version?

Weighted Proportions of Responses

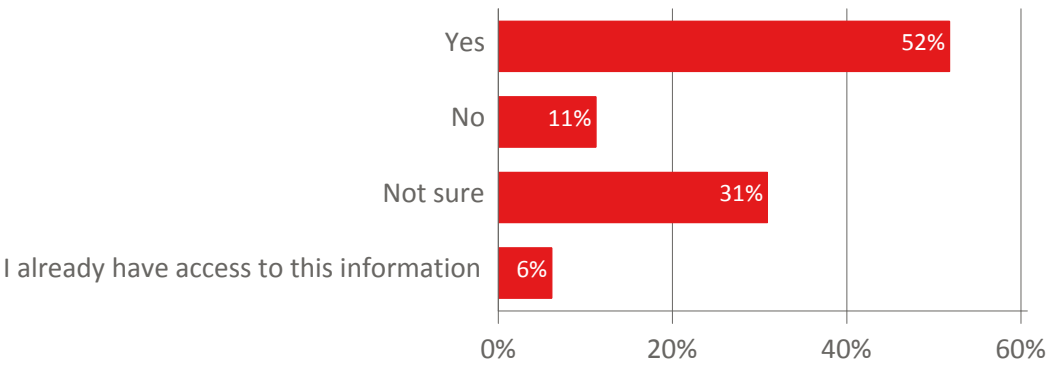


Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
Much more likely	611,230	37.5%
Slightly more likely	485,550	29.8%
It would have no impact on the likelihood of me using it	447,075	27.4%
Slightly less likely	43,835	2.7%
Much less likely	22,935	1.4%
Don't know	20,915	1.3%

Q16: Would you value learning more about your study behaviours when using digital learning resources and the changes you can make to learn more effectively?

Weighted Proportions of Responses



Weighted (scaled) data

Response	Weighted Number	Weighted Proportion
Yes	843,665	51.8%
No	181,640	11.2%
Not sure	503,990	30.9%
I already have access to this information	99,750	6.1%